

ABBREVIATION	IN FULL
Accountable Care System / ACOs	ACOs build on previous efforts to integrate services in the NHS and their development draws on experience from health systems in the United States and other countries.
ACS	Adult Care Services are responsible for the council's older people, physical disability, learning disability and mental health services.
Acute Trust (or hospital)	Run secondary and emergency care, and can provide very specialist care e.g. specialist trauma centres.
ADASS	Association of Directors of Adult Social Services is the association of directors of adult social services in England. It aims to promote high standards of social care services and influence the development of social care legislation and policy. The membership is drawn from serving directors of adult social care employed by local authorities. (website)
BCF	Better Care Fund is a programme spanning both the NHS and local government which seeks to join-up health and care services, so that people can manage their own health and wellbeing, and live independently in their communities for as long as possible.
BMA	British Medical Association, the trade union and professional association for doctors in the UK
CAMHS	Child and Adolescent Mental Health Services includes all services that work with children and young people who have difficulties with their emotional or behavioural wellbeing.
CCG	Clinical Commissioning Group is clinically-led statutory NHS bodies responsible for the planning and commissioning of health care services for their local area.
CIPs	Cost Improvement Programmes
CAS	Clinical Assessment Service
CLCH	Central London Community Healthcare NHS Trust is responsible for community care for adults in the West of Hertfordshire (website).
COMMISSIONER / COMMISSIONING	See CCG
CQC	Care Quality Commission is a department of the Department of Health of the United Kingdom. It was established to regulate and inspect health and social care services in England (website)
CQUIN	CQUIN (Commissioning for Quality and Innovation) was introduced in 2009 to make a proportion of healthcare providers' income conditional on

	demonstrating improvements in quality and innovation in specified areas of patient care.
CS	Children's Services are responsible for council's children's services (including SEN and LD)
DHSC	Department of Health and Social Care is responsible for the NHS in England (website)
ED	Emergency Department also known as an accident & emergency department (A&E) is a medical treatment facility specializing in emergency medicine and the acute care of patients who present without prior appointment; either by their own means or by ambulance . It is more commonly used by NHS than A&E
EEAST	East of England Ambulance Service Trust is the authority responsible for providing National Health Service (NHS) ambulance services in the counties of Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk and Suffolk, in the East of England region. These consist of 5.8 million people and 7,500 square miles. (website)
ENHCCG	East & North CCG (see CCG). Commissions services for the east and north of Herts. (website)
ENHT	East & North Herts NHS Trust provides a range of general and specialist services at <ul style="list-style-type: none"> • Hertford County Hospital, Hertford • The Lister Hospital, Stevenage • Mount Vernon Cancer Centre, Northwood • QEII Hospital, Welwyn Garden City (website)
GMC	General Medical Council. The registration body for doctors in the UK. (website)
GP	General Practitioner. There are 166 GP practices in Herts. They provide primary care for their patients and outside emergencies act as the gateway to acute and other care
HCC	Hertfordshire County Council is an upper-tier local authority for county of Hertfordshire. It has 78 councillors and provides a range of services (highways, adult and children's social care, public health etc.) (website)
HCPA	The Hertfordshire Care Providers Association is a member association for care providers. It offers training, advice and guidance to all care providers in Hertfordshire. It manages the training programme on behalf of the government, the local authority, the NHS and other funding agencies. (website)
HCT	Hertfordshire Community NHS Trust provides a range of health services for adults and children who live across the county (website)
Healthier Future	The title of the Herts & west Essex STP (see STP and link to Healthier Future)

Healthwatch England	Umbrella organisation for Healthwatch Hertfordshire (see HWH)
HPFT	Hertfordshire Partnership University NHS Foundation Trust provides mental health and learning difficulty services in Hertfordshire, England and neighbouring areas. It was granted University Trust Status in January 2013 (website)
HUC	Herts Urgent Care provides the 111 and GP Out of Hours services. They are recommended as the first point of contact if the medical need is not an emergency. They also run mobile pharmacies outside of opening hours. (website) (The website is currently under construction following a virus)
HVCCG	Herts Valleys CCG (see CCG). Commissions services for the west of Herts. (website)
HWB	Health & Wellbeing Board. Established and hosted by local authorities, health and wellbeing boards bring together the NHS, public health, adult social care and children's services, including elected representatives and Local Healthwatch, to plan how best to meet the needs of their local population and tackle local inequalities in health
HWH	Healthwatch Hertfordshire is an organisation who represents the patient voice in Herts. They are commissioned by HCC (see HCC) and conduct research and investigations into patient experience and are part of a parent organisation Healthwatch England. (website)
IAPT	Improving Access to Psychological Therapies are teams based in hospitals that work predominately with victims of abuse.
ICP	Integrated Care Partnership
ICP Team	The Integrated Care Programme Team works with other teams in Adult Care Services (ACS) and with NHS organisations to improve the integration of health and social care services
ISR	Independent Service Review
JSNA	Joint Strategic Needs Assessment looks at the specific health and wellbeing needs of the local population and points out areas of inequality. It helps public bodies decide what type of local services to commission. Herts JSNA (website)
L&D	The Luton and Dunstable University Hospital is an acute hospital run by the Luton and Dunstable University Hospital NHS Foundation Trust. Residents from west Herts use its services. (website)
LA	Local Authority, see HCC as an example
LD	A learning disability is a reduced intellectual ability and difficulty with everyday activities – for example

	household tasks, socialising or managing money – which affects someone for their whole life.
Local Dental Committee	The LDCs represent dentists with a General Dental Services (GDS) Contract and may represent dentists working under a GDS contract or a Primary Dental Services (PDS) agreement. The local NHS representatives may consult with LDCs on any matters of local dental interest. (website)
Local Pharmaceutical Committee	LPCs represent all NHS pharmacy contractors in a defined locality. LPCs are consulted on local matters affecting pharmacy contractors. (website)
LTFM	Long Term Financial Model
NHS Long Term Plan	Sets direction for better prevention, new models of coordinated and personalised support and for localities to decide for themselves how best to make progress.
NHSE	NHS England oversees the budget, planning, delivery and day-to-day operation of the commissioning side of the NHS in England. It holds the contracts for GPs and NHS dentists. (website)
NHSI	NHS Improvement is responsible for overseeing all NHS trusts, as well as independent providers that provide NHS-funded care. Its focus is to ensure that patients receive consistently safe, high quality, compassionate care within local health systems that are financially sustainable. It includes the functions previously carried out by Monitor. (website)
NICE	The National Institute for Health and Care Excellence provides national guidance and advice to improve health and social care outcomes (website)
Non-Emergency Patient Transport Service (PTS)	Non-emergency patient transport is a free transport service which is only provided to patients who have a specific medical need and are attending healthcare appointments
Oversight Group	A group set up and managed by NHSI as a result of a NHS provider being placed in special measures (see Special Measures). This group monitors the providers progress against their action plan for coming out of special measures and is made up of representatives from a variety of organisations (e.g. provider, LA, local Healthwatch, local patient group)
OOH	Out of hours (service)
PAH	Princess Alexandra Hospital (Harlow). Residents from east Herts use its services. (website)
Patient Participation Group	The role of PPGs includes being a critical friend to the GP practice and to have regular communication with the patient population.
PCN	Primary Care Networks
PH	Public Health is a department of HCC . The aim of

	public health is to protect and improve the nation's health and wellbeing, and reduce health inequalities.
PHE	PH England is an executive agency of the Department of Health, and a distinct delivery organisation with operational autonomy to advise and support government, local authorities and the NHS in a professionally independent manner. (website)
PROVIDER	Delivers services e.g. acute hospital services, mental health services
QIPP	Quality, Innovation, Productivity and Prevention intended to achieve savings within the NHS.
QSG	The aim of Quality Surveillance Group is to identify risks to quality at as early a stage as possible. They do this by proactively sharing information and intelligence between commissioners, regulators and those with a system oversight role. Having identified any potential risks or concerns, the QSG should ensure that action is taken to mitigate these risks and drive improvement in quality in an aligned and coordinated way and to resolve issues locally where possible.
Royal Free	Royal Free London NHS Foundation Trust provides a range of general and specialist services at <ul style="list-style-type: none"> • Chase Farm Hospital, Enfield • Barnet Hospital, Barnet • Royal Free Hospital, Hampstead Residents from east and west Herts use its services. (website)
Safeguarding	Safeguarding means protecting people's health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect. It's fundamental to high-quality health and social care.
SEN	Special Educational Needs (SEN) is a legal term. It describes the needs of a child who has a difficulty or disability which makes learning harder for them than for other children their age.
Special Measures	Following a CQC inspection if a health organisation is deemed to be providing inadequate care it is placed in special measures. This is a process designed to ensure there is a timely and coordinated response where the standard of care is judged to be inadequate.
STF	Sustainability And Transformation Funding
STP	Strategic Transformation Partnership. They aim to achieve the goals of the NHS Long Term Plan (LINK: 10 year plan) to improve the quality of patient care and health outcomes. The plan includes measures to prevent 150,000 heart attacks, strokes and dementia

	cases, and better access to mental health services for adults and children. The STP is a partnership to improve health and care developed proposals built around the needs of the whole population in the area, not just those of individual organisations. (see link to Healthier Future)
TRUST	The name used for most NHS bodies providing care as opposed to commissioning (see CCG).
Turnaround	Following a financial audit by NHSE, a CCG can be placed in turnaround and an interim director is appointed to oversee this to advise and recommend action on future savings proposals.
UTC	Urgent Treatment Centre
Vanguards	Vanguards lead on the development of new care models. It is intended that these will act as blueprints for the NHS and an inspiration to the rest of the health and care system.
VCS	The voluntary sector or community sector (also non-profit sector or "not-for-profit" sector) is the duty of social activity undertaken by organizations that are not-for-profit and non-governmental. This sector is also called the third sector, in contrast to the public sector and the private sector.
WHHT	West Herts Hospital Trust provides a range of general and specialist services at <ul style="list-style-type: none"> • Watford General Hospital, Watford • St Albans City Hospital, St Albans • Hemel Hempstead Hospital, Hemel Hempstead (website)
YCYF	Your Care Your Future is a strategy developed by the NHS organisations in west Herts with HCC. It seeks to address how health and social care services can be provided more effectively in the future and to ensure that local people receive the right care, at the right time and in the right place. (website)