

## Hertfordshire County Council

	<p>Children's Services - Special Educational Needs or Disabilities information, advice and support Consultation</p> <p>Easy read version</p>
	<p>Quality, accessible information, advice and support to be available to children, young people with special educational needs and / or disabilities (SEND) and their families, when they need it.</p>
	<p>Every Local Authority must have a SEND Local Offer, which provides information for children and young people with special educational needs or disabilities (SEND) and their families, in a single place.</p> <p><a href="#"><u>Hertfordshire's SEND Local Offer</u></a> has recently been refreshed.</p>



We want your views on how the proposed new way to offer information, advice and support might affect you.




There will be no immediate change to services. They can continue to be used as normal during the consultation period.

## The Suggested Service




The new SEND information, advice and support offer, includes a proposal for the KIDs contract to come to an end (with an extension until 31st October 2020), and to use this funding to strengthen the current SENDIASS offer to deliver more telephone and face to face support.

	<p>Simplify families' experience to find SEND information, advice and support, by promoting one telephone number, one email address alongside the Local Offer.</p>
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	<p>Make better use of technology, social media and professional partnerships.</p> <ul style="list-style-type: none"> <li>• Support by phone on a 1-1</li> <li>• Support by email on a 1-1</li> <li>• Group based support in your local area</li> <li>• Online support using webinar facilities, which you need to book on (e.g. skype)</li> <li>• Workshops you can drop in to attend</li> <li>• Workshops you need to book on</li> </ul>
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## Next Steps

	<p>You can tell us what you think anytime from 23rd March 2020 until midnight on 14th June 2020.</p>
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## You can tell us what you think by completing a questionnaire in the following ways:

	<p>Online at</p> <p><a href="http://www.hertfordshire.gov.uk/iasconsultation">www.hertfordshire.gov.uk/iasconsultation</a></p>
	<p>If you require any support you can email us at</p> <p><a href="mailto:csfcommissioning@hertfordshire.gov.uk">csfcommissioning@hertfordshire.gov.uk</a></p>
	<p>If you require any support you can telephone us at <b>01438 843936</b></p>