

Response Questionnaire

Special Educational Needs or Disabilities (SEND) Information, Advice and Support

Section 1: About you

1. Please tick the box which applies to you

- a) A young person with a special educational need and/or disability who uses SEND information, advice and support services
If answering a) above, please move to Q3
- b) A family member/carer of a child or young person with a special educational need and/or disability who uses SEND information, advice and support services
If answering b) above, please move to Q2
- c) A young person with a special educational need and / or disability who may want to use SEND information, advice and support services in the future
If answering c) above, please move to Q3
- d) A family member or carer of a child or young person with a special educational need and / or disability who may want to use SEND information, advice and support services in the future
If answering d) above, please move to Q2
- e) A member of the public
If answering e) above, please go straight to Q4
- f) A professional working in education, health or social care
If answering f) above, please go straight to Q4

2. As a family member/carer how old is your child/ren with a special educational need and/or disability?

- a) 0-5
- b) 6-10
- c) 11-15
- d) 16 -18
- e) Over 19

3. **As a child or young person yourself, with a special educational need and/or disability, we would like to know how old you are:**

- a) 0-5
- b) 6-10
- c) 11-15
- d) 16 -18
- e) Over 19

4. **As a parent, carer, child, young person, or member of the public we would like to know where you live. If you live in a village, please select option with the name of your nearest town.**

If you are answering as a professional, we would like to know where you work

Please circle the place/s that applies.

Hitchin, Letchworth, Baldock, Royston	North Herts
Stevenage	Stevenage
Bishop Stortford, Sawbridgeworth, Buntingford, Watton-at-Stone, Hertford, Ware	East Herts
Hoddesdon, Broxbourne, Cheshunt	Broxbourne
Welwyn Garden City, Hatfield	Welwyn Hatfield
Potters Bar, Borehamwood	Hertsmere
St. Albans, Harpenden	St. Albans and district
Hemel Hempstead, Tring, Berkamstead, Kings Langley	Dacorum
Watford, Three Rivers, Bushey, Radlett	Watford and Three Rivers

Section 2: About our proposals

1. To what extent do you agree with our proposals to improve the offer of SEND information, advice and support?

Please circle

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

2. Please tell us if there is anything you think we have not considered

Comments – Max 250 words (*if you use another sheet of paper, please number your answer*).

3. The County Council is proposing that there is a SEND telephone helpline open every weekday 9:30-3:30pm, except on Bank Holidays. We are thinking of opening the phonenumber for additional hours one day a week during term time. Please rank your preferred choice of when these additional hours are, from the options below.

Please rate your preferences 1 – 3 of preferred choice for when extra hours are available, in the box alongside option

- | | | |
|-----------|-------------------|--------------------------|
| Option 1: | 8:00am – 9:30 am | <input type="checkbox"/> |
| Option 2: | 4:00pm to 6:00 pm | <input type="checkbox"/> |
| Option 3: | 5:00pm to 7:00 pm | <input type="checkbox"/> |

4. **If you have any other comments about our proposals to improve SEND information, advice and support services please tell us.**

Comments - Max 250 words (*if you use another sheet of paper, please number your answer*).

Please post (or deliver) to:

Transforming SEND Programme
Hertfordshire County Council
Room 159, County Hall,
Pegs Lane, Hertford
SG13 8DF

www.hertfordshire.gov.uk/iasconsultation

Thank you for taking part in this consultation

Privacy Statement:

How will this data be used?

This data will be used to help inform the future model of SEND information, advice and support services in Hertfordshire.

Who will have access to the data?

Commissioning Officers within Children's Services will have access to this information.

How long will the data be kept?

This information will be kept for six months, whilst a future model is being finalised.