



# Plan for Adult Care Services in Hertfordshire 2021 - 2025



# Adult Care Services Plan 2021- 2025



This plan was made with people using services



It is about ways to improve adult care services to make things better



The aim of the plan is to help people to stay independent and well



So people who need services are able to live the way they want to



**Co-production** is important to us

Co-production is when people share power and what they know



They work on new ideas and make decisions together on something that will work well for everyone



### **About the Plan**

The plan has **5 priorities**

Priorities are the most important aims

## Priority 1 is communication



Communication is about listening and sharing information



We will do this by improving how we share information

And making it easier to contact us



## **Priority 2 is maintaining wellbeing**

This is about helping people to stay fit and well



We will do this by linking people to things to help such as activities or their community



and keeping people safe from harm



### Priority 3 is care and support

This is about helping people to live the way they want to

We will do this by giving more choice to people



Training our staff to keep people at the centre of their own care planning



Having more different services so people have more choice

## Priority 4 is Carers

This is about supporting people who look after others (unpaid carers)



Carers can tell us what they think about planning care for the person they look after

We will talk to carers about how to make things better especially after Covid difficulties



We will help carers to have a life beyond caring and to be safe and well



## Priority 5 is working together

This is about working together in the best way with everyone involved in social care

We will do this by looking at how health, local councils, key partners and care providers can work together well



We will listen to people using services and work with them to improve how we work together



We will work together to help people when coming out of hospital or so they don't need to go into hospital



## Find out more



You can find out more about the plan on our website

[www.hertfordshire.gov.uk/ACSPlan](http://www.hertfordshire.gov.uk/ACSPlan)



You can also find out how the plan is working.

We show what we have done on our website

[www.hertfordshire.gov.uk/local-account](http://www.hertfordshire.gov.uk/local-account)