

The Adopter's Charter



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Children come first

- Adoption is first and foremost a service for children who cannot live with their birth family. Children should be helped to understand what adoption means and supported throughout the adoption journey and beyond.
- Adoption is a life-changing decision that affects the child, and his or her birth and adoptive families. It must be made with the child's best interests, wishes, feelings and needs at its heart and on the basis of sound evidence and high quality assessments.

Adoption agencies

must:

- Ensure that children are placed, with siblings wherever possible, within a timescale that is best for them and without unnecessary delay.
- Treat prospective adopters and adopters with openness, fairness and respect.
- Make prospective adopters' first points of contact informative and welcoming.
- Approach adopter recruitment in the spirit of inclusiveness with a view to identifying potential and opportunity no-one should be automatically excluded.
- Recruit prospective adopters who can meet all or most of the needs of children waiting for, or likely to need, adoption and signpost prospective adopters to other agencies if there is insufficient local demand.
- Explain to prospective adopters the needs and profiles of the children waiting to be adopted.
- Ensure preparation and training, the home study assessment, and approval process are explained and proceed efficiently.
- Regularly review progress on matching with prospective adopters, and inform them about the Adoption Register and refer them to this within required timescales.
- Provide adopters and prospective adopters with information, counselling and support, as and when needed, throughout the adoption journey and beyond.
- Provide prospective adopters with information about the Independent Review Mechanism.
- Work in partnership, and with other agencies and the Courts, to ensure that all decisions are timely and joined-up.



Adoptive parents must:

• Be aware that adoption often brings challenges as well as joy, be realistic about the needs of children awaiting adoption, and accept that with support they may be able to consider adopting a child with a different profile to the child they originally envisaged adopting.

• Make the most of opportunities to develop their parenting skills, and seek support when needed at the earliest stage.

• Do all they can to enable their adopted child to feel loved and secure, and to reach their potential.

Hertfordshire County Council in partnership with Adopters agrees to reflect the spirit and Intentions of the Charter in their actions.

Page 4 of 4