

## Hertfordshire Transport Asset Management Policy

*The Hertfordshire Vision: To provide a safe, efficient and resilient transport system that serves the needs of business and residents across Hertfordshire and minimises its impact on the environment.*

HCC recognises that an effective highway network underpins the health of the local economy, the vibrancy of local communities and the delivery of corporate objectives including; Supporting economic wellbeing, Maximising independent living, Reducing carbon emissions, Promoting safer neighbourhoods and Being a leading Council.

To deliver the Vision and support the corporate objectives, Hertfordshire will manage its transport assets to deliver a safe and well maintained network that is fit for purpose for the efficient movement of people and goods while delivering the best possible value for money. HCC will do this by continuing to pursue an asset management based approach to managing and maintaining transport assets. This will include:

- Continuing to pursue a strategy that aims to deliver maximum benefits for the available resources by, where possible:
  - Moving away from reactive repairs to planned maintenance
  - Considering the whole life cost of solutions to get the best balance between improvements, maintenance and repair
  - Aiming to intervene with the Right Treatment at the Right Time
- Continuing to seek further efficiencies and reduced costs by:
  - Planning the delivery of works to avoid unnecessary costs
  - Working with partners to increase efficiency
  - Grouping projects into work streams for delivery where this will bring benefits
- Engaging with the public and promoting understanding of the service to help manage public expectations and ensure that, as far as possible, the service meets the needs of local communities by:
  - Ensuring that Councillors are well informed about the service so that they can act as local advocates and make efficient use of their resources to meet local needs
  - Making effective use of communication systems to allow the public easy self-service access to information about services, standards, planned works etc.

Key to this will be the ability to make good, informed decisions, which is core to the asset management approach. This will be supported by maintaining an appropriate level of knowledge and expertise within the HCC client team by:

- Regular and appropriate training and development of staff
- Keeping up to date with developments and innovations
- Building and developing good documentation and processes
- Engaging in regional and national development work