

Parents

Each school day thousands of pupils make their journey to school on one of Hertfordshire County Council's school contract routes. All coaches and some buses are fitted with seat belts and we are asking for your help to keep your child's journey to school safe, effective and as enjoyable as possible.

You should make sure that your child knows that they should wear a seat belt, and understands how to adjust it to fit properly. Drivers and Passenger Assistants need your support to make sure seat belts are worn, please advise your child to ask the driver/passenger assistant if they are unsure.



Belt up onboard
Making journeys to school safer

Did you know...

If your child is 14 or over they carry legal responsibility and could face a fine of up to £60 if a police officer boards a bus and they are not wearing a seat belt (when one is provided) without a reasonable excuse or medical exemption.

Design ref: 073817

Home to school transport



Guide to good behaviour

Transport, Access and Safety Unit
Postal Point CHN101
Hertfordshire County Council
County Hall, HERTFORD
SG13 8DN

Transport, Access and Safety Unit
0300 123 4050
www.hertsdirect.org/passengertransport



Guide to good behaviour

We know that most students are well behaved when travelling to and from school and take pride in showing consideration for others and respect for the property of others.

The majority of students behave sensibly and show consideration for others, members of the public and the driver. Please treat others as you would like to be treated, respect others and the vehicle and obey the driver's instructions.

Here are a few simple steps which you need to take when travelling to school by bus:

- ✓ Always wear a seat belt where one is provided
- ✓ Make sure you follow the driver's instructions
- ✓ Always travel with your travel ticket or pass
- ✓ Keep your belongings with you and make sure they do not obstruct the gangways
- ✓ Do not smoke or drink and take all litter away
- ✓ Do not interfere with emergency exits, doors or windows or other safety equipment
- ✓ Do not play music, unless personal headphones are used
- ✓ Do not distract the driver by any means and refrain from making excessive noise

Bad behaviour can be dangerous. It will be reported to your head teacher and could result in your transport facility being withdrawn. As with most bus and coach services, some school transport vehicles now have CCTV recording equipment fitted. Transport companies will use CCTV footage to evidence any behaviour that could affect the safety and comfort of the students, other passengers, the driver and other road users.

If you cause damage to the vehicle or other property, you or your parent will have to pay for the damage and may be prosecuted. Hertfordshire County Council will support transport operators and the police in taking action against anyone who acts in a way that puts the safety or well-being of other users of the transport at risk.

Drivers have a responsibility to report incidents of poor behaviour to a senior member of staff at your school.

If you are the victim of bullying, or you have a complaint against the driver or passenger assistant, please report this to your teacher and tell your parents.