

Epilepsy Specialist Nursing Service

Part of Adult
Disability Services



eQUALITY

for people with learning disabilities

www.hertfordshire.gov.uk



Hertfordshire

The Epilepsy Specialist Nurses can:



- Give you expert advice and support about your epilepsy and healthcare



- Provide you with up to date information



- Work with you and others to treat and manage your seizures



- Assess your needs for specialist equipment that will help you and your carers manage your seizures and refer on to Herts Careline as appropriate.



- Help you to use My Purple Folder



- Give you advice and help with your medication



- Support you to contact the right health services for your needs



- Provide training about epilepsy and seizure management

- The Epilepsy Specialist Nurses (ESN's) are core members of the Specialist Learning Disability Service Epilepsy Clinic

The Epilepsy Specialist Nursing Service will:

- Receive referrals from anyone
- Always treat you with respect
- Respond within 1 working day for urgent referrals and within 10 working days for non urgent referrals
- Allocate you a named Epilepsy Specialist Nurse or Senior Community Learning Disability Nurse within the Epilepsy Specialist Service
- Work together with others to get the best healthcare outcomes
- Offer you a Purple Folder
- Give you expert help and advice about your epilepsy and health
- Agree a Care Plan and review it often to make sure it is helping you
- Act to protect you from harm

Contact us

Our website

Information about adult social care – apply online for meals on wheels or a Blue Badge and make a referral for care services

www.hertfordshire.gov.uk/adults

Hertfordshire Directory

Find national and local community groups, charities, services and activities

www.hertfordshire.gov.uk/directory

HertsHelp

Independent information and advice on local community services and care funding

Telephone: 0300 123 4044

Minicom: 0300 456 2364

Email: info@hertshelp.net

Contact us

For information and advice on how to get care and support

Email:

hertsdirect@hertfordshire.gov.uk

Telephone: 0300 123 4042

Textphone: 0300 123 4041

Calls to **0300** cost no more than a national rate call to a **01** or **02** number.

If you are worried that you or someone you know is at risk of abuse or neglect

Call us on **0300 123 4042**

(24 hours a day)

If you need help to understand

Call **0300 123 4042**

if you would like help to understand this information or need it in a different format. You can also ask to speak to someone in your own language.



Find out about our learning disability nurses and how we can help with your health at www.hertfordshire.gov.uk/LDmyhealth



Health Professionals can find information on our service and tools available at www.hertfordshire.gov.uk/ldprofessionals



Contact us:
01442 453017
Monday – Friday



9:00

to



5:00

Epilepsy.referrals@hertfordshire.gov.uk

August 2020

For more information about Adult Disability Services contact www.hertfordshire.gov.uk/contact or call HertsHelp on 0300 123 4044 or drop into your local library.