

## COVID Accessible Toolkit for staff/professional use:

- [CARDMEDIC](#) is a free digital communication tool to improve transfer of vital information through the PPE barrier to unwell and critically ill patients in the COVID-19 pandemic. An A-Z compendium of topics designed in a simple succinct flashcard style, it also provides training for healthcare professionals and volunteers working outside their usual realms of practice. Please see [Guardian article](#) about the idea behind CARDMEDIC.
- **Sign Health's [BSL Health Access](#).** This an on-demand video relay remote interpreting service for healthcare services where access to in-person BSL interpretation isn't available – for both BSL user and [health provider](#)
  - **Are you in hospital with no BSL communication access?** You can use this service to communicate with the health care professionals via video.
  - **Do you need to make an appointment with your GP?** You can use this service to call them.
  - **Do you need to organise and collect your prescription?** You can call your Pharmacist using this service.**The BSL Health Access (remote interpreting) service is free and is available 24 hours a day, 7 days a week.**
- **[Visual Picture Communication Toolkit](#)** - Hertfordshire County Council's Sensory Staff and their partner organisation – Action Deafness have used this [Visual Picture Communication toolkit](#) which can be personalised. It is a brilliant simple resource to inform service user with limited communication needs including learning disabilities, mild dementia etc that worked so well with our deaf service user with extremely limited communication skill. ([internal link](#))

To use the toolkit, please note **red text 'named person'** can be amended to personalise to each service user's name and who they rely on eg: named family member or PA etc.

- [Frontline support that Sensory Services Team can offer](#) updated 17.04.2020, with useful communication tips and how you can contact Sensory Services (**professional use only**).
- [Guideline working with deafblind people](#) including 'Caring for someone over 70? You need to read their free guides!' as follow:
  - [COVID-19 GUIDE #1: Visiting someone with DSI at their home](#)
  - [COVID-19 GUIDE #2: Everyday DSI situations](#) - In this second guide, using a question and answer style, we illustrate some common questions that come up and offer tried and tested practical solutions you can consider.
  - [COVID-19 GUIDE #3: Professionals supporting an older person with Dual Sensory Impairment](#)
  - [COVID-19 | GUIDE #4 What you can do about undetected DSI](#)
- [National Sensory Impairment Partnership - April Newsletter](#)