

Work Solutions

Helping you find and keep a job

Work Solutions helps people with mental health conditions, learning disabilities, Asperger's Syndrome, physical disabilities and sensory needs who are finding it difficult to find and stay in employment. We will help you to get into and stay in paid work by improving your confidence and self-esteem and talking to you and your employer about what is expected from you.

You can access the service if you are living in Hertfordshire and are known to Adult Care Services or Hertfordshire NHS Partnership Trust mental health services and are receiving Employment and Support Allowance or Universal Credit with limited capability for work element.

We can help you to:

- Work out what skills, experience, talents and strengths you have by arranging short term unpaid work tasters
- Look and apply for the right job
- Contact and negotiate with employers
- Give advice and guidance on benefits and the impact of work on your finances
- Understand and resolve the issues relating to benefits or employment
- Prepare your CV, complete application forms and prepare for interviews
- Get funding for equipment, adjustments in your workplace or travel to work through the Access to Work scheme
- Learn the job and settle into the role with support in the workplace if needed, until you and your employer are happy with your work
- Support you and your employer for as long as needed

Factsheet



Adult Care Services

If required, we can arrange a signer / interpreter to support you.

If you want to find paid employment and would like to know more please discuss it with your social worker who can then refer you to us. If you have any queries please contact your nearest Work Solutions team.

If you live in Broxbourne, East Herts, North Herts, Stevenage or Welwyn Hatfield contact our **Stevenage** office:

SFAR206, Farnham House, Six Hills Way, Stevenage SG1 2FQ

E-mail: worksolutionseast@hertfordshire.gov.uk

Phone 01438 844911

Textphone 01438 844913

If you live in Dacorum, Hertsmere, St Albans, Three Rivers or Watford, contact our **Hemel Hempstead** office:

Post point 8, Apsley One, Brindley Way, Hemel Hempstead HP3 9BF

E-mail: worksolutionswest@hertfordshire.gov.uk

Phone 01442 454464

Textphone 01442 454460

For further information visit

www.hertfordshire.gov.uk/worksolutions

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Adult Care Services

If you wish to do voluntary work, please contact your local volunteer service.

www.volunteeringherts.org

If you are having difficulties with your current employment, benefits or housing you may wish to contact the Citizens Advice Bureau. www.adviceguide.org.uk

Work Solutions is a non-profit organisation funded by Hertfordshire County Council.

Contact us

For adult care services and to comment or complain:

Web: www.hertfordshire.gov.uk/adults E-mail: contact@hertfordshire.gov.uk

Telephone: 0300 123 4042 Textphone: 0300 123 4041

British Sign Language (BSL) video interpreting service available.

Find a local community service: www.hertfordshire.gov.uk/directory or drop into your local library

Call HertsHelp for independent information and advice:

Telephone: 0300 123 4044

E-mail: info@hertshelp.net

Text: Text HertsHelp to 81025

Textphone: 0300 456 2364



If you or someone you know is at risk of abuse or neglect:

Call us on 0300 123 4042 (24 hours a day)

Calls to 0300 cost no more than a national rate call to a 01 or 02 number