

Partnership Case Review Mr O and Ms M HSAB Action Plan Sept 2018

Recommendation 1:

That NHS England remind all NHS Mental Health Services of the importance of information sharing, within the confines of the Caldicott Principles and associated guidelines, when high risk patients move or are transferred between NHS administrative areas.

Smart Action	Lead organisation	Timescale	Progress	RAG
1. Review guidance specific references to info sharing for high risk patients	NHS England	March 2019	Review guidance and legislation in light of General Data Protection Regulation and Data Protection Act 2018 coming into force. Review existing NHS guidance on information sharing and work with NHS England Information Governance Leads to update the guidance in light of new legislation	
2. To remind all organisations within the sharing of information between NHS admin areas	NHS England	March 2019	Share recommendation with the NHS England Independent Investigation Governance Committee and NHS Improvement and consider issuing new guidance to NHS Mental Health Trusts	

Recommendation 3

That the National Probation Service (NPS) provide guidance to all relevant staff in respect of the application of Mental Health Treatment Requirements (MHTRS) with particular emphasis on the importance of timely contact with local Mental Health Services following sentencing.

Smart Action	Lead organisation	Timescale	Progress	RAG
<ol style="list-style-type: none"> 1. Current audit program to continue using Mental health audit tool quarterly 2. Hertfordshire Probation Service to attempt to influence national guidance and standards in relation to timescales to support the consistent delivery of MHTRs 3. To instigate a system which ensures that post sentence, offenders leave Court with details of both mental health and probation appointments 	NPS		<p>Completed Actions:</p> <p>Local MHTR audit tool commissioned in August 2017. Two audits of all current cases with a MHTR completed (October 2017 & January 2018). January audit included mirror analysis from Health professionals of the same cases.</p> <p>Hertfordshire Court staff were briefed and issued with MHTR guidance in January 2018 with specific focus on the process for recommending MHTRs</p> <p>All Hertfordshire NPS staff issued with Mental Health Facts and Questions local good practice guidance (21.8.18)</p> <p>Ongoing Actions:</p> <p>Continuation of MHTR audits, to be completed by operational staff rather than managers.</p> <p>Influence the national guidance to ensure that once someone is sentenced to a MHTR in</p>	 Guidance%20for%20MHTR%202018.doc  Mental%20Health%20FAQs.doc  MHTR Audit Form.xls

	HPFT	Dec/Jan	<p>Court they are able to leave with their first appointment with both the OM and the responsible clinician.</p> <p>Provide training to all NPS staff responsible for the proposal and delivery of MHTRs. Training will be completed by December 2018 and will be led by the SPO lead for MH and Criminal Justice and forensic Mental Health Workers from Hertfordshire Forensic Team. Training will cover what happens in the police station following arrest where concerns around MH are known or evident. It will cover the MDO panel process and how this can inform the identification of MHTRs. Further content will include relevant sections of the MH Act, referral process and delivery of the intervention. Delegates will be provided with general information about MH pathways and services and will be given contact information for Hertfordshire specific services. Standards such as ensuring those sentenced to MHTRs leave court with a first appointment will be championed.</p>	
		31 October 2018	Meeting held on 13 September 2018 between Lead SPO and HPFT Consultant Psychiatrist to update existing Service Level Agreement and MHTR guidance.	
		31 December 2018	Guidance to be disseminated across HPFT staff and attached as policy appendix to the Criminal Justice and Forensic Mental Health Service policy	

Recommendation 4

That the National Probation Service, in conjunction with local Mental Health Services, develop new or update existing protocols for the implementation of Mental Health Treatment Requirements to include, in particular, clarity around implementation timescales and agency responsibilities.

Smart Action	Lead organisation	Timescale	Progress	RAG
<ol style="list-style-type: none"> 1. Review and update existing guidelines on Mental Health Treatment Requirements 2. Dissemination of new guidance to all staff 	NPS	30 October 2018	<p>COMPLETED ACTIONS</p> <p>Lead SPO and MAPPA Manager met with the MH Policing Team and Forensic Team on 4.9.18 to discuss MH and MAPPA referrals – this process to be included in the revised updated local guidance for professionals.</p> <p>Meeting arranged to update guidance between Lead SPO and Dr Sadler from HPFT to update existing SLA and guidance in relation to MHTR (13.9.18). This meeting was held on the 13th September 2018 between Lead SPO and HPFT Consultant Psychiatrist to update existing Service Level Agreement and MHTR guidance.</p> <p>ONGOING ACTIONS:</p> <p>Once agreed, new guidance to be disseminated to all relevant staff.</p>	

Recommendation 5

That Police Constabularies should take steps to ensure that when an individual diagnosed as suffering from mental health issues is released under investigation or bailed to reside in another constabulary area, the receiving constabulary is notified and provided with all appropriate information.

Smart Action	Lead organisation	Timescale	Progress	RAG
<p>1. Hertfordshire Police to review their policies in relation in relation to persons released under investigation or on bail either locally or to other policing areas to ensure that appropriate information is provided regarding potential risk and harm issues.</p> <p>2. Hertfordshire Police to liaise with the National Police Chiefs' Council lead for Mental Health for dissemination of the recommendations nationally.</p>	Herts Constabulary	January 19	<p>Internal policies are being reviewed to ensure they are still current.</p> <p>Once this has been completed, officers and staff will be reminded of the importance of all relevant information being updated on corporate systems which will assist with determining the level of risk a person may pose.</p> <p>Force Lead – C/Inspector Mike Todd Avon and Somerset are also completing this action</p> <p>NPCC Mental Health Lead – CC Mark Collins (Dyfed-Powys) has been sent the independent report for consideration of national dissemination.</p> <p>This part of the action has been completed.</p>	

Recommendation 6

That HPFT, the Hertfordshire Constabulary and the Probation Service, through the auspices of the Hertfordshire Safeguarding Adults Board, develop and implement a programme of joint training to better inform relevant officers of the complex interactions between mental health services and the criminal justice system.

Smart Action	Lead organisation	Timescale	Progress	RAG
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<p>Develop and implement a programme of joint training</p>	<p>HPFT NPS Herts Constabulary</p>	<p>April 19</p>	<p>Hertfordshire is currently the only County to hold an MDO panel of its kind. Whilst other areas utilise liaison and diversion schemes this is only part of what the Herts MDO Panel do. The Herts MDO panel flags up potential MH needs for all offenders referred and discussed. This is logged on to the police, health and Probation systems. Approximately 12 referrals are discussed per month. Full psychiatric reports are also requested, when required, prior to sentencing.</p> <p>Historically the NHS England/NPS OPD Pathway team has delivered MH training to Hertfordshire Police and this will be repeated to include HPFT and NPS staff via a whole systems approach to managing Mental Health.</p>	
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Recommendation 7

That in conjunction with any Clinical Commissioning Groups operating in Hertfordshire, deliverers of primary care services be informed of the need to share essential patient clinical information with other health service providers, in accordance with the Caldicott Principles and existing information sharing protocols and guidelines.

Smart Action	Lead organisation	Timescale	Progress	RAG
<p>CCGs to inform primary care services of the need to share essential patient clinical information with other health service providers.</p>	<p>CCG's</p>	<p>Nov 18 March 18</p>	<p>Training program with GPs around sharing clinical information where appropriate</p> <p>Quarterly newsletters to GPs which cover information sharing</p> <p>Developing a professional website within CCG which will include information sharing</p>	

Recommendation 8

That the Partnership Review Panel reconvenes six months from the date of publication of the Partnership Review report to review the implementation of:

- **the relevant Trusts' and agencies' recommendations and associated action plans set out within their IMRs; and**
- **the Partnership Review Panel's cross-agency recommendations.**

Smart Action	Lead organisation	Timescale	Progress	RAG
Meeting to be booked for February 2019 for review of recommendations	HSAB Partners	Feb 2019	NHS England will be employing an independent consultant to review the NHS England and Partnership Case Review recommendations and actions six months after the publication of the report.	

Key: RAG Status	
Green	Completed
Amber	In progress
Red	Not Complete