Safeguarding Conference for Housing Professionals

MONDAY 7TH OCTOBER 2019
Hertfordshire Development Centre, Robertson House, Stevenage
# Safeguarding Conference for Housing Professionals
## Monday 7th October 2019
### AGENDA

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<th>Time</th>
<th>Session</th>
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<tr>
<td>9.00am</td>
<td>Registration &amp; Coffee</td>
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<td>9.30am</td>
<td>Welcome – Liz Hanlon; HSAB Chair</td>
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| 9.35a.m.| **Recognising Childhood Neglect**
|         | Juliet Ramage – Action for Children                                     |
| 10.15a.m.| **Domestic Abuse**
|         | Guddy Helevuo-Burnet - Peabody                                          |
| 11.00am | **COFFEE**                                                              |
| 11.20am | Workshops
|         | Families First
|         | Mental Capacity
|         | A Case Study – ‘Housing and Multi-disciplinary Working’
|         | Modern Slavery                                                          |
| 12.20pm | **LUNCH**                                                               |
| 1.05pm  | **Hoarding**                                                            |
|         | Jo Cooke - Hoarding Disorders UK                                         |
| 2.05pm  | **COFFEE**                                                              |
| 2.20pm  | **Understanding County Lines – Hertfordshire’s Response**
|         | Detective Chief Inspector Steve O'Keefe
|         | Hertfordshire Constabulary                                              |
| 3.20pm  | Plenary & Close – Liz Hanlon                                            |
| 3.30pm  | Finish after completion of evaluation                                   |
Jo Cooke is a Director of ‘Hoarding Disorders UK, a Community Interest Company’. She is also the author of the book "Understanding Hoarding" which is fast becoming the “go to manual” for hoarders, their families and agencies that work with people exhibiting hoarding behaviours.

Jo delivers hoarding awareness training across the country for individuals and organisations. She also runs 3 hoarding support groups in Berkshire and has encouraged others to do likewise. She has appeared in the Guardian newspaper, Take a Break magazine and other publications. She also appeared a number of times on BBC radio. Jo was selected as a finalist for the Thames Valley Venus Awards’ Lifetime Achievement Award in 2018.

Jo is a professional de-clutterer and organiser who has a very professional, calm, non-judgemental and “makes sense” approach to helping individuals reclaim their space. Jo previously had a varied career in charitable organisations, human resources, project management, book keeping and the civil service, but realised she had a flair for decluttering and organising when she had to sell the family home that her father had lived in for more than 30 years. She has a wealth of experience and skills required when working in cluttered environments and takes a responsible and empathetic approach to the needs of people she works with.

Juliet Ramage is a social worker who has worked for over 35 years with children young people and families in both Local Authority and Voluntary Sector settings in UK.

Juliet is Head of Safeguarding in the children’s charity, Action for Children, leading strategic projects to ensure organisational improvements, robust safeguarding practice and the implementation of evidence-based services. Juliet has specialist knowledge in the field of neglect and oversees a 22 week home visiting programme developed by Action for Children to address concerns around neglect. Juliet has worked externally with Safeguarding Boards across UK, providing support in the development of neglect strategies, facilitating training.
and promoting the use of a ‘neglect toolkit’ which both enables multi-agency practitioners to recognise neglect and supports skills in working with parents to make changes.

**KEYNOTE SPEAKER – DOMESTIC ABUSE:**
**Gudrun Burnet - Peabody**

Gudrun Burnet is the Group Lead on Domestic Abuse at Peabody, one of the largest housing providers in London, and has worked in the field of domestic abuse for 15 years. Guddy co-founded the Domestic Abuse Housing Alliance (DAHA) in 2014 which is a national initiative to improve the whole housing sector response to domestic abuse. Guddy is a representative on the National Violence Against Women’s and Girls stakeholder panel hosted by the Home Office. She has spoken at conferences all over the world on her work including the UK, the USA, Canada, Australia, Belfast, Brussels and the Hague. She was also shortlisted for Red Magazine's Pioneering Woman of the Year Award 2016 and was nominated as one of the Women of Year 2018.

**KEYNOTE SPEAKER – COUNTY LINES:**
**DCI Steve O’Keeffe**

Chief Inspector Steve O’Keeffe from Hertfordshire Constabulary is the force partnership and policies lead and works closely with health, education, HCC, district councils and other partners to jointly improve safeguarding in Hertfordshire. Steve is the Police representative for multi-agency investigations for domestic homicides review, serious case reviews for children and safeguarding adult reviews. Steve has a breadth of experience in his 25 year careers and was previously the Hertsmere district commander where he dealt with significant threat issues around county lines and cuckooing. Steve is an accredited firearms commander and leads the police search team for crime, missing people and counter terrorism operations.
WORKSHOP TOPICS AND FACILITATORS

A Case Study – Housing and Multi-disciplinary Working’ – Jessica Allen
Senior Social Worker (Drug & Alcohol) – Hertfordshire County Council

This workshop will use as an anonymised case study using themes from her social work practice which relate to housing and multi-disciplinary team working.

The Mental Capacity Act In Practice – Dawn Bailey and Bonita Sparkes – Named Nurse and Clinical Nurse Specialist for Safeguarding – West Herts Hospital Trust

This is an interactive session around MCA for all professionals.
It will be an overview of mental capacity with case studies and complex case discussion.
The session will provide participants with the opportunity to reflect on complex Mental Capacity Assessments and Best Interest Decisions within a multi-agency environment.

Early Intervention (Families First) – Karen Dorney – Thriving Families Operational Manager – Hertfordshire County Council

A workshop looking at the importance of early intervention for children using the families first approach

Modern Slavery and Homelessness – Kat Rolle - Hertfordshire Modern Slavery Partnership Coordinator

Understanding organisation responsibility towards victims of modern slavery, including how to identify potential exploitation and introducing measures to prevent exploitation
Hertfordshire has a large and varied number of services, to support victims. These services are collectively known as and represented by the overarching ‘Herts Sunflower' partnership across the county and underpinned by the Herts Sunflower Website, and supported by the Hertfordshire Domestic Abuse Helpline, providing information and support services for everyone affected or concerned by Domestic Abuse in Hertfordshire.

Herts Sunflower is a 'hub' and central branding for coordinated and trusted countywide domestic abuse related services and support. It provides a 'hub' for information, advice, signposting and awareness training and campaigns by bringing together a partnership of local specialist service providers, local fora, and statutory agencies. This 'hub' contains a number of key elements, primarily:

• Standard/Medium Risk Domestic Abuse Caseworkers
• Specialist Caseworkers – BME and Gypsy/Traveller
• Local Domestic Abuse Helpline
• Sunflower Website (information and advice)
• Sunflower Domestic Abuse Champions’ Network – Training and Management (including the J9 initiative)

Visit: www.hertssunflower.org

Carers in Hertfordshire is the county’s leading charity for unpaid carers - people looking after someone who is elderly, disabled, has a physical or mental illness or who misuses drugs or alcohol. We support carers of all ages. We support carers that live, work, or care for someone in Hertfordshire or are registered with a GP in the county. We also support bereaved carers for up to three years after the death of the person they cared for.
We work in partnership with the County Council, NHS and other local organisations to provide services to carers, ranging from giving information and advice, to helping carers make time for themselves, and encouraging carers to look after their own health and wellbeing. We also enable carers to share their views or experiences with those providing or planning health and social care services in Hertfordshire.

We also have a Care Service in Hertsmere, Three Rivers and Watford, which involves professional Care Support Workers providing individual packages of care to people with care needs through domiciliary care or Carers' Breaks.

Tel: 01992 58 69 69

Email: contact@carersinherts.org.uk
www.carersinherts.org.uk

HERTFORDSHIRE SAFEGUARDING ADULTS BOARD - The Board works with organisations to make sure adults at risk are cared for and supported somewhere free from abuse, harassment, violence or aggression both at home and at work.

The role of the Hertfordshire Safeguarding Adults Board is to:

- Use Safeguarding Adult Reviews and performance data from key agencies to update and deliver effective safeguarding practices in Hertfordshire
- Challenge current safeguarding practices in Hertfordshire
- Make sure safeguarding practices are followed by key organisations to a high standard
- Agree and oversee a strategic plan and publish an annual report.

www.hertfordshire.gov.uk/HSAB

HERTFORDSHIRE SAFEGUARDING CHILDREN PARTNERSHIP - The previous Hertfordshire Safeguarding Children Board (HSCB) has changed its name to the Hertfordshire Safeguarding Children Partnership (HSCP).

The new partnership ensures that all agencies and organisations who work with children and young people work together to keep them safe.

Hertfordshire Safeguarding Children Partnership | Hertfordshire County Council | www.hertfordshire.gov.uk
FIRE AND RESCUE SERVICE – The Fire and Rescue Service is a 24 hour, 365 days a year emergency response service.

We provide a wide range of safety initiatives and enforce fire safety legislation. To help us do this, we have:

- 29 fire stations
- a training centre in Stevenage
- Our headquarters in Hertford.

We're part of the Hertfordshire County Council Community Protection Directorate (CPD) which is made up of:

- Hertfordshire Fire and Rescue
- Hertfordshire Trading Standards
- Hertfordshire Resilience
- Hertfordshire County Community Safety Unit.

www.hertfordshire.gov.uk/fire

Families First is the brand name for early help in Hertfordshire and brings together organisations who provide early help support to families under one 'umbrella' of consistent practice and clearer processes. Families First aims to ensure all key partner agencies take a co-ordinated approach and collectively maximise their resources to empower children, young people and families and help them to become more resilient.

www.hertfordshire.gov.uk/familiesfirst