

We will work with you based on individual needs and wishes:

- We receive referrals from anyone.
- We will always treat you with respect.
- We will respond within 24 hours in a normal working week.
- You will be allocated a named worker.
- We work together with others to get the best healthcare outcome.
- We will visit or phone you after your NHS care / Treatment to see how it went.



Contact us:

01438 845372

email: healthliaisonteam.referrals@hertfordshire.gov.uk

Monday – Friday 09:00 – 17:00



Find out about our learning disability nurses and how we can help with your health at www.hertfordshire.gov.uk/LDmyhealth



Contact us

Our website

Information about adult social care – apply online for meals on wheels or a Blue Badge and make a referral for care services www.hertfordshire.gov.uk/adults

Hertfordshire Directory

Find national and local community groups, charities, services and activities www.hertfordshire.gov.uk/directory

HertsHelp

Independent information and advice on local community services and care funding
Telephone: 0300 123 4044
Minicom: 0300 456 2364
Email: info@hertshelp.net



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Contact us

For information and advice on how to get care and support
www.hertfordshire.gov.uk/contact
Telephone: 0300 123 4042
Text message: 07797 870591

Calls to **0300** cost no more than a national rate call to a **01** or **02** number.

If you are worried that you or someone you know is at risk of abuse or neglect

Call us on **0300 123 4042**
(24 hours a day)

If you need help to understand

Call **0300 123 4042** if you would like help to understand this information or need it in a different format. You can also ask to speak to someone in your own language.

Design ref: 084520

The Health Liaison Team

A team of specialist healthcare workers who help people with learning disabilities

Part of
Adult Disability Services

For more information about Adult Care Services contact - www.hertfordshire.gov.uk/contact



www.hertfordshire.gov.uk



eQUALITY
for people with learning disabilities





People with a Learning Disability do not always get the healthcare and treatment they need.



We can ask NHS staff to make changes to meet your needs. This is called reasonable adjustments.



Arrange for you to meet the NHS staff who will treat you, before the appointment.

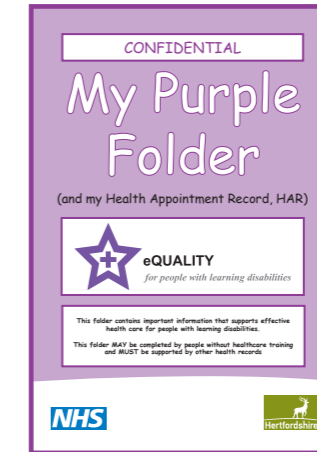


Our job is to help you get the best treatment possible from the NHS.



For example:

Planning where you wait for your appointment.



Help you to use "My Purple Folder".



Work with NHS staff to give you the best care.



Help you tell NHS staff about your needs.



Help to explain information in a way you understand.