Making supported living services better
What is supported living

Supported living is a way of helping people to live independently

There are different types of supported living

sharing a house or flat where other people get the same help as you

having your own house or flat with the support you need there

also some people need a lot of help and support (all day and night) and others only need a little bit (a few hours a week)
Supported living helps you to live independently. You can get help with things like

- running your home and things like paying bills
- support with looking after money and benefits
- getting washed and dressed and personal care
- cooking, shopping and looking after your home
- going to college or doing courses
- going to work and doing voluntary work
- doing things with your friends and getting out and about
Our plans

What we want to do

Improve the quality of supported living services

Agree a list of providers that can offer good quality supported living services

Tell providers what services people want and where we need new services

Explain clearly how we (or people themselves) will pay for services
What we’ve done so far

Talked to people
Talked to providers
Talked to district councils about housing
Looked at what works well in other areas
What we have heard - 1

People want more choice about where they live, who they live with, how they are supported. Some support is really good but some can be improved.
People want better information about where they could move to and how they could be supported.

There are not enough local services for people who need more complex support.
What we have heard - 3

Some people want to live on their own and some want to live with others

People want to be a real part of their local community
What we want to achieve - 1

We want to make it easier for people to get a supported living service

We want to help people to have more choice

We want people to know about their housing and support options
What we want to achieve - 2

Make sure that services help people live the life they want to

Help people to be more independent and make the most of technology

Value for money
Your comments and ideas

We want your comments and ideas to help make things better

We would like you to talk about this in groups and tell us what you think
Questions

1) Would you like the Council’s help to choose who supports you (e.g. service finders) or would you like to choose yourself (e.g. Herts Care Search website)?

2) How do you think Supported Living providers should involve people in making decisions? For example how many staff are around, what are we going to do today, who is going to cook dinner?

3) Are you worried about these changes? Is there anything else you would you like to know?

4) Would you like to help us decide which providers should be on the new Framework?
Your comments and ideas

We also have a questionnaire we would like people to fill in

Please email them to: matthew.peirce@herfordshire.gov.uk

Or post them to:
Matthew Peirce
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