

# Safeguarding is everyone's business

**Hertfordshire**  
**Safeguarding Adults Board**  
*Working together to prevent abuse*



**If you think that an adult with care and support needs is abused or neglected – **report it****

**Do you have a suspicion  
or concern**

Discuss your concerns with your manager or safeguarding lead. **If safeguarding need is unclear** call **Adult Care Services (ACS)** for advice on **0300 123 40 42**

**If safeguarding need is clear**  
– raise a safeguarding concern

**Refer to ACS**  
on **0300 123 40 42** or go online:  
<https://hcsportal.hertfordshire.gov.uk>

**For people with mental health needs receiving services from HPFT** safeguarding referrals should be made to **SPA: 0800 6444 101** or [hpft.spa@nhs.net](mailto:hpft.spa@nhs.net)

Referrals for social care  
**For help at home, equipment or day care call: 0300 123 40 42** or go to:  
[www.hertfordshire.gov.uk/adults](http://www.hertfordshire.gov.uk/adults) and click on **Ask for social care help**  
and then **Professionals – make a social care referral**

**For support for people with mental health needs receiving services from HPFT** contact **SPA: 0800 6444 101** or [hpft.spa@nhs.net](mailto:hpft.spa@nhs.net)

**In an emergency call 999**