

# How you can help...

If you would like to support **hyh**, here are some ways in which you can help us:

- Join our Payroll Giving scheme
- Become a **hyh** volunteer
- Consider leaving **hyh** a gift in your will
- Give one-off or regular donations
- Lend your skills to our events and activities or organise an event of your own
- Ask your employer, church, faith group, club or community group if they can make a donation or support us as a charity partner
- Donate an unwanted gift for **hyh** to raffle or auction
- Become a 'Friend of **hyh**' and help raise funds and the profile of **hyh**
- Follow us on Twitter @hyhnews and like us on Facebook

If there are any other ways you can think of supporting **hyh** then please get in touch to discuss your idea.



# Where we are...

For urgent advice freephone  
**08000 355 775**

for all other enquiries please call  
**03333 202 384** (local rate)

## Hatfield Office Head Office

Head Office, also covering Hertsmere, Welwyn Hatfield, St Albans, Dacorum, Stevenage & North Herts  
1st Floor, Gracemead House, Woods Avenue, Hatfield  
Herts AL10 8HX

## Hertford Office

Covering East Herts & Broxbourne  
2nd floor, 41-43 Fore Street, Hertford, Herts SG14 1AL

## Watford Office

Covering Watford & Three Rivers / Dacorum  
hyh @ YMCA, Charter House, Charter Place, Watford,  
Herts WD17 2RT

Or visit [www.hyh.org.uk](http://www.hyh.org.uk)

Find us on



Herts Young Homeless

Follow us on



@hyhnews

Connect



Herts Young Homeless

# hyh

Herts Young Homeless

G005/pd/0616



# hyh

Herts Young Homeless

# Where you gonna sleep tonight?



FREE

## Who we are...

We are an independent registered charity, established in 1998, to help young people secure and maintain appropriate accommodation by providing information, support and help in a crisis. **hyh** works with other agencies throughout Hertfordshire towards improving local provision and preventing homelessness.

We believe that safe and secure accommodation is the essential foundation from which young people can achieve a successful independent life. Our **FREE** mainstream services are Advice & Information, Floating Support and Crashpad and we have a number of other **FREE** services which support and complement this work in areas such as Health, Mediation and Education. We are constantly exploring new ideas in an effort to achieve our goal of preventing homelessness.

## Why we're here...

A roof over our heads, the support of a loving family and somewhere safe to come home to are all things most of us take for granted. But, right now, thousands of young people in Hertfordshire are unable to rely on any of these as they are either homeless or at risk of being homeless.

**Every day young people are homeless in our community and our mission is to support them into a secure situation and ensure that they do not return to the desperation of an uncertain future**



## Our services...

### Advice & Information

A countywide, friendly and confidential advice service for 16-24 year olds who are in need of **hyh's** services. The Advice & Information worker will give realistic advice and options to the young person and where relevant, family members. Where possible, they will use their mediation skills in order to prevent a homeless situation by supporting the young person and their family to reconcile differences. If homelessness cannot be prevented, the service will aim to support a young person to access appropriate, safe accommodation.

### Mediation

A confidential and impartial service for young people (aged 10-24) and their families where conflict is causing distress. Where possible we aim to prevent family breakdown and youth homelessness, resolve family conflict and equip the family with skills to communicate more effectively and find their own solutions.

### Floating Support

Floating Support is offered to 16-24 year olds after accessing our Advice & Information service or being referred directly from external agencies.

Floating Support workers help young people to understand what it means to live independently and they support them in achieving this. Amongst other things they help with budgeting, education and training, debt advice and health issues.

In addition we also have two specialist workers specifically supporting ex-offenders, with the aim of reducing offending behaviour as well as finding safe and secure accommodation.

Find us on



Herts Young Homeless

Follow us on



@hyhnews

Connect



Herts Young Homeless

FREE

## Every year we help over 1,500 young people get their lives back on track...

### Crashpad

Crashpad provides safe and secure temporary overnight accommodation for 16 and 17 year olds who are suitable and in housing need. The accommodation is either with a volunteer host within their family home or within a young persons supported accommodation for up to three weeks.

### Health

The Health team supports adults with mental health issues and other complex needs who have housing concerns. In partnership with local agencies, we work to resolve housing matters and support access to long-term recovery for mental health and substance misuse problems.

### Education

Our interactive sessions aim to prevent youth homelessness by informing young people of where they can get help and support when experiencing difficulty. We offer sessions that focus on the topics of homelessness, leaving home, independent living, managing conflict and healthy relationships.

**Service User Involvement underpins all that we do and informs any strategic decisions that we make**

