

Useful Contacts for Minibus Operators and Drivers Hertfordshire County Council

For external contacts, see next page

Central Workshop (Venson) Tel: 08450 131999
Unit 1 & 2, Mallow Park
Watchmead
Welwyn Garden City, AL7 1GX

Driver Training & Assessments Email: driver-training@hertfordshire.gov.uk
Road Safety Training Team Email: guy.bradley@hertfordshire.gov.uk
Environment Department Tel: 01992 556818
County Hall, Pegs Lane Tel: 01992 555181
Hertford, SG13 8DN Web: <http://www.hertfordshire.gov.uk/minibus>

Health & Safety Team Email: beverley.brennan@hertfordshire.gov.uk
Resources & Performance Dept Tel: 01992 556478
Robertson House Web: www.thegrid.org.uk/info/healthandsafety
Six Hills Way
Stevenage, SG13 8DE

Insurance Queries Email: insurance@hertfordshire.gov.uk
Risk Management & Insurance Team Tel: 01992 555480
Robertson House, Six Hills Way
Stevenage, SG1 2FQ

Section 19 Permits Email: diana.clough@hertfordshire.gov.uk
Transport Access & Road Safety Unit Tel: 01992 588624
Environment Department
County Hall
Hertford, SG13 8DN

Road Side Assistance (Venson) Tel: 08450 131999

Vehicle Leasing, Purchase & Servicing
Fleet Management Services Unit Tel: 01438 845455
Unit 2, Mallow Park Tel: 01707 343605
Watchmead Email: sharon.scott-hibbert@hertfordshire.gov.uk
Welwyn Garden City, AL7 1GX

Useful Contacts for Minibus Operators and Drivers External (Non-HCC)

For Hertfordshire County Council contacts, see previous page

The following details are correct at the time of publication; we cannot be held responsible for any changes.

Community Transport Association (CTA)
Highbank
Halton Street
Hyde
Cheshire, SK14 2NY

Web: www.ctauk.org
Email: advice@ctauk.org
Tel: 0845 130 6195

Confederation of Passenger Transport (CPT)
Drury House
34-43 Russell Street
London, WC2B 5HA

Web: www.cpt-uk.org
Email: admin@cpt-uk.org
Tel: 020 7240 3131

Driver and Vehicle Licensing Agency (DVLA)
Customer Enquiries (**Drivers**)
DVLA, Swansea, SA6 7JL

Web: www.gov.uk/browse/driving
Tel: 0300 790 6801
Fax: 0300 123 0784

Customer Enquiries (**Vehicles**)
DVLA, Swansea, SA6 1AR

Tel: 0300 790 6802
Fax: 0300 123 0798

IAM Road Smart (Institute of Advanced Motorists)
510 Chiswick High Road
London, W4 5RG

Web: www.iamroadsmart.com
Tel: 020 8996 9600
Tel: 0845 126 8600

International Road Freight Office (IRFO)

Tel: 01223 531030

<https://www.gov.uk/government/collections/international-road-freight-office-irfo-forms>

Eastbrook
Shaftesbury Road
CAMBRIDGE, CB2 8BF

RoSPA (The Royal Society for the Prevention of Accidents)

RoSPA House
28 Calthorpe Road
Edgbaston
Birmingham, B15 1RP

Web: www.rospace.com
Tel: 0121 248 2000

Driver & Vehicle Standards Agency (DVSA)
Eastern Area Traffic Office
City House
126-130 Hills Road
Cambridge, CB2 1NP

Web: www.gov.uk/browse/driving
Email: enquiries@vosa.gov.uk
Tel: 0300 123 9000