

Hemel Hempstead Library Visual Story



















**Hemel Hempstead Library, The Forum, Marlowes,
Hemel Hempstead, HP1 1DN**

www.hertfordshire.gov.uk/libraries



Opening Hours:

Monday	 9.00am -  6.00pm
Tuesday	
Self-service	 9.00am -  12.00pm
Full service	 12.00pm -  6.00pm
Wednesday	 9.00am -  6.00pm
Thursday	 9.00am -  7.00pm
Friday	 9.00am -  6.00pm
Saturday	 9.30am -  4.00pm
Sunday	 12.00pm -  4.00pm

This is a simple guide to help people visiting Hemel Hempstead Library for the first time, if you have any questions please ask the staff.



This is Hemel Hempstead Library



We opened in January 2017 in the Forum. We have a bright open space, and plenty of books to borrow, chairs to sit on and computers to use.



You can borrow books outside the library when it is both open and closed.



There is also a café outside the library.



If you need help please ask a member of staff, they will be wearing badges like these.



The people who work here are all friendly and will be pleased if they can help you.



This is a library card, you will get one when you become a library member.



You need a library card to borrow books and DVDs and to use the computers.

To get a library card, ask the staff at the help desk.



Sometimes we have noisy times in the library and you may wish to visit at a quieter time.



Or you can bring some ear defenders to wear.



This is a kiosk. You can borrow and return books here.



Follow the instructions on the screen. Ask the library staff if you need help.

If it is busy you may need to queue.



The kiosk will give you a receipt to remind you what you have borrowed or returned.



Remember to return or renew your items on time to avoid charges.

You can renew your items at the kiosk or:

- ask at the desk
- online at www.hertfordshire.gov.uk/libraries
- Telephone: 0300 123 4049

Textphone: 0300 123 4041



This is the children's area. There is plenty of space and it is very colourful.





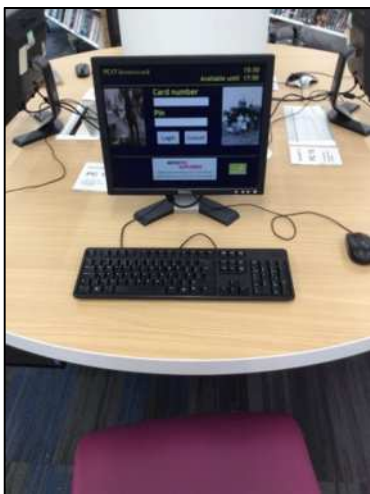
There are lots of books you can borrow. There are also DVDs and magazines and lots of other items you can borrow or just look at.



We have lots of computers for you to use, and this area of the library is a quiet area.



Library members can use them for free.



If the computers are busy you may need to book.
Ask the library staff if you need help.



There is free Wi-Fi in the library.



Ask staff for login details.



We have a new area called CreatorSpace where
you can use equipment like a 3D printer and
Apple Mac computers.



You need to pay to use this equipment.



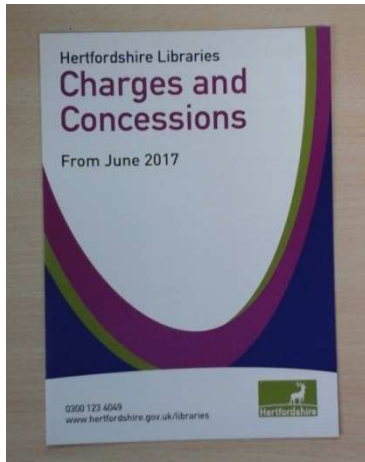
We also have a meeting room.



We have a toilet which needs a special key to open it.



If you need to use this toilet ask a member of staff.



We charge for some library services.

Please ask staff for more information or for a leaflet.





We hope you enjoyed the story.

If you need any extra help or information please ask a member of staff.



For more information on the library please visit our website:

[Hemel Hempstead Library](#)

Please come back soon. 😊