















Hoddesdon Library Visual Story



**Hoddesdon Library, 98a High Street,
Hoddesdon, EN11 8HD**

Opening Hours:

Monday	 9.00am -  6.00pm
Tuesday <i>Assisted Self-service</i>	 9.00am -  2.00pm
<i>Full service</i>	 2.00pm -  6.00pm
Wednesday	 9.00am -  7.00pm
Thursday <i>Assisted Self-service</i>	 9.00am -  5.30pm
Friday	 9.00am -  6.00pm
Saturday	 9.00am -  4.00pm
Sunday	Closed

This is a simple guide to help people visiting Hoddesdon Library for the first time, if you have any questions, please ask the staff.



This is Hoddesdon Library



This is the help desk. Ask here if you need help or have any questions.

If it is busy you may need to queue.





Library staff are here to help.

All library staff wear a badge like this.



Sometimes we have noisy times in the library and you may wish to visit at a quieter time.



Or you can bring with you some ear defenders to wear.



This is a library card, you will get one when you become a library member.



You need a library card to borrow books and DVDs and to use the computers.

To get a library card, ask the staff at the help desk.



This is a kiosk. You can borrow and return books here.



Follow the instructions on the screen. Ask the library staff if you need help.

If it is busy you may need to queue.



This is the children's area.





There are lots of books you can borrow.





There is a toilet in the library.

If it is busy you may need to queue.



These are the computers. Library members can use them for free for one hour a day.

If the computers are busy you may need to book. Ask the library staff if you need help.





This is the quiet study area. There is free Wi-Fi in the library.



Ask staff for login details.



This is the library assisted self-service area which is open at set times when the main library is closed.



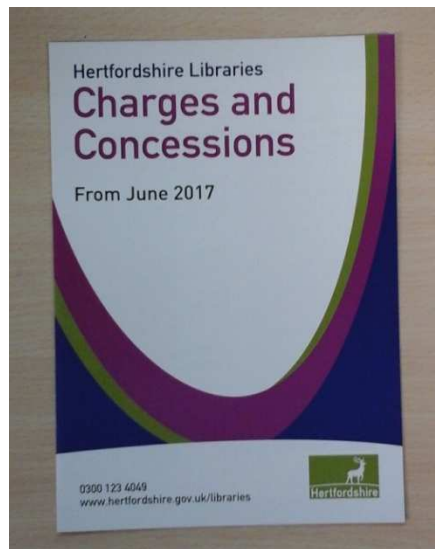
There are some things that you cannot do during our express hours so remember to check our opening times before you visit.



If you want extra help from staff please visit during normal opening hours.



During assisted self-service times, you can borrow and return items and use our computers and printers.



We charge for some library services.

Please ask staff for more information or for a leaflet.





When you are ready to leave the library, take the things that you want to borrow to the kiosk and follow the instructions on the screen. Ask the library staff if you need help.

If it is busy you may need to queue.





You can take the things you have borrowed home. Print a receipt so you know when you need to bring them back to the library.



Remember to return or renew your items on time to avoid charges.

You can renew your items at the kiosk or:

- ask at the desk
- online at www.hertfordshire.gov.uk/libraries
- Telephone: 0300 123 4049

Textphone: 0300 123 4041



We hope you enjoyed the story.

If you need any extra help or information please ask a member of staff.



For more information on the library please visit our website:

[Hoddesdon Library](#)

Please come back soon.

