

## Families First Practice Guidance

### Families First Assessment Closure Summary, Example4

#### Episode Closure Record

Date of Closure	01-July-2020
<b>Key Worker</b>	
Name of Key Worker closing the Families First Episode	Keyworker
Closure Type	Desired Outcomes Achieved
State any significant events or changes in people or circumstances that have taken place during the period of support:	John and Julie are now both back in work. Ben is attending school. The family are no longer at risk of eviction
Summary of work undertaken	<ul style="list-style-type: none"> <li>• FFA completed with all the family in January 2020.</li> <li>• TAF meetings held on 15<sup>th</sup> February, 29<sup>th</sup> March, 10<sup>th</sup> May and 28<sup>th</sup> June 2020.</li> <li>• John and Julie agreed to payment plan with Housing to support repayment of rent arrears.</li> <li>• All family signed an acceptable behaviour agreement with Housing Authority.</li> <li>• East Herts Secondary School agreed to a support plan to assist Ben settle in class.</li> <li>• Ben was referred to Sea Cadets.</li> <li>• Keyworker completed 4 sessions with Ben regards managing his emotions.</li> <li>• John and Julie attended 4 mediation sessions.</li> <li>• Keyworker completed parenting support sessions with John and Julie.</li> <li>• Julie and John attended 3 sessions each with DWP on their progress to work programme.</li> </ul>
Based on the needs identified and the issues to be addressed in the action plan, what has changed and what has been achieved (please state how long any achievements have been sustained):	<ul style="list-style-type: none"> <li>• Since 4<sup>th</sup> January 2020 Ben's attendance has increased to over 90% and this has been maintained for just over 6 months</li> <li>• John and Julie engaged with support at the DWP to help them progress back into work.</li> <li>• John started working at a local factory on 3<sup>rd</sup> May and has remained in work.</li> <li>• Julie has started working part time at the local primary school as a lunchtime supervisor.</li> <li>• The parents have maintained the payment plan agreed with the housing authority since 7<sup>th</sup> January and are no longer at risk of eviction.</li> </ul>

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	<ul style="list-style-type: none"> <li>Ben has engaged with a local Sea Cadet group, he is progressing well with the group and there have been no reported incidents of anti-social behaviour since 17<sup>th</sup> December 2019.</li> <li>John and Julie attended the mediation programme and engaged well; there have been no reported incidents of Domestic Abuse since 1<sup>st</sup> December 2019.</li> <li>John and Julie have engaged well with the parenting support and are now co-parenting which the family have said has made a big difference to them all and their relationships.</li> </ul>
Are there any goals that have not been achieved? If yes, why has this happened?	All the goals for this FFA have been achieved.
Was each child on the assessment seen before case closure?	Yes
Was the home address visited before case closure?	Yes
What is the family's view of the current situation	The family are very happy that they engaged with the FFA process, they say it has been a big success for them; it has helped them to make changes with support which has been really good for them. They now know how to access the services available on the Families First Portal and feel confident that they will use this if needed in the future.
Keyworker's view of the current situation?	<p>This family engaged well with all the support that was offered. This enabled a fast progression for them.</p> <p>I was particularly impressed with John and Julie's commitment to making the changes with their rent arrears and getting back into work.</p> <p>They are managing well as a family and their relationship with Ben's school is much better. They now talk to their neighbours and feel part of the community. The children have both made friends with children who live on the estate and they enjoy going to activities such as sea cadets together with them. I have supported the family to access the Families First Portal where they can access further support should they need it in the future.</p>
Does the family agree to the closure?	Yes
Do all the agencies involved in the case agree to the closure?	Yes

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Has a referral to another agency been required on closure?	No
<b>Episode Dates</b>	
Start Date of Episode	04 – Jan - 2020
End Date of Episode	01– July - 2020

### Family Feedback

<b>Child / young person's comments (on the assessment and support provided)</b>	
The support offered worked well for me and my family	Agree
Things have improved and are going well for me and my family	Agree
I am more confident to change things that will make things better	Agree
The help I received was the right help to improve things	Agree
I know where to go get the right help and support if I should need it in the future	Agree
What did you like about the help you received?	Ben said "Thank you for the help you gave me. I really enjoy sea cadets and I have made new friends. I don't get into trouble at school or home anymore " Susan said "Ben is really kind to me now. I am excited to be going on the school trip next week and I will be starting Sea Cadets with Ben in September."
Are there any changes that you would make to the service you received?	No
<b>Parent / carer comments (on the assessment and support provided)</b>	
The Families First Assessment helped me understand what was working well for me and my family	Strongly Agree
The support offered worked well for me and my family	Strongly Agree
Things have improved and are going well for me and my family	Strongly Agree
I am more confident in my ability to change things that will make things better for me and my family	Strongly Agree
The services involved were the right ones to improve things for me and my family	Strongly Agree
I know where to go get the right help and support if I should need it In the future	Strongly Agree
What did you like about the help you received?	John said "I cannot thank you all enough for the support we have received. I was frustrated before and could not see a way out of the debt etc. Getting back into work has been great and being shown my skills could be used outside of building work was really helpful. I am a more hands on dad now and we are all enjoying it" Julie said "I am so grateful for the support this has given our family. Ben is settled onto school now and I don't get people knocking on our door

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	complaining. It is lovely to have a happy family, we have all made friends here on the estate which I never thought would happen.”
Are there any changes that you would make to the service you received?	Nothing, everyone was very helpful.