



## Organisations that accept the HAND card



Here are the organisations we understand recognise the HAND card, however, it is worth showing the card wherever you go as we often hear from parents that the card has been accepted in other venues – even as far away as France, Germany, Italy, Spain, Turkey, Sweden, Denmark, Switzerland and the USA. Knebworth House in Hertfordshire and Legoland do not recognise the HAND card. A HAND card does not confer any rights and any concessions offered are entirely at the discretion of the leisure facility.

Name of leisure facility	Town	Post code	Contact details	Type of concession
ZSL London Zoo	London	NW1 4RY	0844 225 1826 <a href="http://www.zsl.org">www.zsl.org</a>	Will accept HAND membership card, one carer goes free.
DJ's Jungle Adventure	156 St Albans Road, Sandridge, St Albans	AL4 9LP	01727 844991 <a href="http://www.djsjungleadventure.co.uk">www.djsjungleadventure.co.uk</a>	Accepts HAND membership card, half price entry for card holder. Exclusive SEN sessions first Sunday of the month (4pm-6pm). Please call for more details.
DJ's Play Park	Jarman Square, Hemel Hempstead	HP2 4JS	01442 232580 <a href="http://www.djsplay.co.uk">www.djsplay.co.uk</a>	Accepts HAND membership card, half price entry for card holder. Exclusive SEN sessions 3 <sup>rd</sup> Saturday of the month (9am – 10am). Please call for more details.
The Walter Rothschild Zoological Museum	Tring	HP23 6AP	020 7942 6171 <a href="http://www.nhm.ac.uk/tring">www.nhm.ac.uk/tring</a>	Will accept HAND membership card.
London Aquarium	London	SE1 7PB	0871 663 1678 <a href="http://www.visitsealife.com">www.visitsealife.com</a>	Will accept HAND membership card. Discounted rates offered to visitors with additional needs and their carer. Additional needs visitors can also proceed to the Fast Track desk on arrival to avoid queuing.
Hollywood Bowl	Stevenage		01438 747777 <a href="http://www.hollywoodbowl.co.uk/stevenage.php">www.hollywoodbowl.co.uk/stevenage.php</a>	Will accept HAND membership card. Reduced rates for child with additional needs and one carer. £2.30 per game (Monday – Friday excluding school and bank holidays) before 6pm.



## Organisations that accept the HAND card



Name of leisure facility	Town	Post code	Contact details	Type of concession
HR iSmashedit Repairs	Hoddesdon and Buntingford	EN11 8HD SG9 9AY	01992 465788 01763 273485 <a href="http://www.ismasheditrepairs.co.uk">www.ismasheditrepairs.co.uk</a>	Will accept HAND membership card & will deduct 15% from the price of any repair.
Vue Cinema	Watford		08712 240 240	Will accept HAND membership card at manager's discretion
Colchester Zoo	Colchester	CO3 0SL	01206 331292 <a href="http://www.colchester-zoo.co.uk">www.colchester-zoo.co.uk</a>	Will accept HAND membership card. Offer disabled rate for a child and one carer
Imperial War Museum Duxford	Duxford, Cambs	CB2 4QR	01223 835000 <a href="http://www.iwm.org.uk/duxford/index.htm">www.iwm.org.uk/duxford/index.htm</a>	Will accept HAND membership card. £8.75 for children. Free entry for carer. Yearly passes for children at £13.75, includes fast track so no queue.
Paradise Wildlife Park	Broxbourne	EN10 7QA	01992 470490 <a href="http://www.pwpark.com">www.pwpark.com</a>	Will accept HAND membership card. Special rates for children with additional needs and carers
Woodside Animal Farm & Leisure Park	Luton	LU1 4DG	01582 841044 <a href="http://www.woodsidefarm.co.uk">www.woodsidefarm.co.uk</a>	Will accept HAND membership card. Adjusted prices to take into account children with additional needs.
Adeyfield Adventure Playground	Hemel Hempstead	HP2 4LD	01442 242852 <a href="http://www.dacorum.gov.uk">www.dacorum.gov.uk</a>	Will accept HAND membership card. Free of charge. Facilities and easy access to take children with special needs.
Bennetts End Adventure Playground	Hemel Hempstead		01442 242301 <a href="http://www.dacorum.gov.uk">www.dacorum.gov.uk</a>	Will accept HAND membership card. Free of charge. Facilities and easy access to take children with special needs.
Grovehill/Woodhall Farm Adventure Playground	Hemel Hempstead	HP2 7BA	01442 215872 <a href="http://www.dacorum.gov.uk">www.dacorum.gov.uk</a>	Will accept HAND membership card. Free of charge. Facilities and easy access to take children with special needs.



## Organisations that accept the HAND card



Name of leisure facility	Town	Post code	Contact details	Type of concession
Chaulden Adventure Playground	Hemel Hempstead	HP1 2HX	01442 213864 <a href="http://www.dacorum.gov.uk">www.dacorum.gov.uk</a>	Will accept HAND membership card. Free of charge. Facilities and easy access to take children with special needs.
British Airways London Eye	London	SE1 7PB	0870 990 8883 <a href="http://www.londoneye.com">www.londoneye.com</a>	<b>Do not</b> ask customers to prove an additional need. A normally cost is £13.50 per ride but a customer with an additional need goes for £10 and a carer goes free.
Grundy Park Leisure Centre	Cheshunt, Herts	EN8 9AJ	01992 623345 <a href="http://www.eastherts.gov.uk/leisure">www.eastherts.gov.uk/leisure</a>	Disabled parking (free for blue badge holders), concessions on showing the HAND card, disabled changing facilities, hoist access to the pool and spa
John Warner Sports Centre	Hoddesdon, Herts	EN11 0RH	01992 445375 <a href="http://www.eastherts.gov.uk/leisure">www.eastherts.gov.uk/leisure</a>	Disabled parking (free blue badge holders), concessions on showing the HAND card, disabled changing facilities, hoist access to the pool, new Scrambles Soft Play area
Mead Open Farm	Stanbridge Road Billington Bedfordshire	LU7 9JH	01525 852954 <a href="http://www.meadopenfarm.co.uk">www.meadopenfarm.co.uk</a> <a href="mailto:info@meadopenfarm.co.uk">info@meadopenfarm.co.uk</a>	Reduced prices for carer and child. Please bring DLA confirmation.
Bekonscot Model Village	Warwick Road Beaconsfield Bucks	HP9 2PL	Telephone: 01494 672919 Email: <a href="mailto:info@bekonscot.co.uk">info@bekonscot.co.uk</a> <a href="http://www.bekonscot.co.uk">www.bekonscot.co.uk</a>	Will accept HAND membership card
Broxbourne Civic Hall	Hoddesdon, Herts	EN11 8BE	01992 441946 (Box Office) 01992 441931 01992 444504  <a href="http://www.broxbourne.gov.uk/internet">http://www.broxbourne.gov.uk/internet</a>	Disabled parking, concessionary pricing and free admission for registered carers when showing the HAND card, loop system



## Organisations that accept the HAND card



Name of leisure facility	Town	Post code	Contact details	Type of concession
Royal Botanic Gardens Kew	Richmond, Surrey	TW9 3AB	020 8332 5655 (24-hour visitor information) <a href="http://www.rbgkew.org.uk">www.rbgkew.org.uk</a>	All children under 17 enter the gardens free of charge. On showing the HAND membership card, the carer also goes free. People over 17 with disabilities, pay a concessionary rate with the carer going free
Royal Botanic Gardens Wakehurst Place	Nr Haywards Heath, West Sussex	RH17 6TN	01444 894066 (24-hour visitor information) <a href="http://www.rbgkew.org.uk">www.rbgkew.org.uk</a>	All children under 17 enter the gardens free of charge. On showing the HAND membership card, the carer also goes free. People over 17 with disabilities, pay a concessionary rate with the carer going free
Willows Farm Village	London Colney, St Albans	AL2 1BB	01727 826406 <a href="http://www.willowsfarmvillage.com">www.willowsfarmvillage.com</a>	Will accept HAND membership card. Card holder paid the disabled rate of £8.95 and one carer goes free (a saving of £10.95)
North Herts Leisure Centre	Letchworth, Herts	SG6 2ER	01462 679311 <a href="http://www.stevenage-leisure.co.uk">www.stevenage-leisure.co.uk</a>	Will accept HAND membership card. Allows the disabled user to pay a concessionary rate with their helper using the facilities free of charge.
Ripley's Believe It Or Not Museum	The London Pavilion 1 Piccadilly London	W1J 0DA	020 3238 0022 <a href="http://www.ripleylondon.com">www.ripleylondon.com</a>	Will accept HAND membership card. The disabled user paid with their helper using the facilities free of charge.
Hatfield House	Hatfield	AL9 5NQ	01707 287010 <a href="http://www.hatfield-house.co.uk">www.hatfield-house.co.uk</a>	Will accept HAND membership card. Carers go free
Leighton Buzzard Railway	Page's Park Station Leighton Buzzard	LU7 4TN	01525 373888 <a href="http://www.buzzrail.co.uk">www.buzzrail.co.uk</a> <a href="mailto:station@lbngers.org.uk">station@lbngers.org.uk</a>	Offers 20% fare discount on most trains on production of HAND membership card. This discount does not apply to Christmas services in December, nor to bank



## Organisations that accept the HAND card



Name of leisure facility	Town	Post code	Contact details	Type of concession
				holidays or special events days during the main season. Will always do their best to meet visitors' needs and see special needs page of their website.
Hell-Fire Caves	High Wycombe	HP14 3AH	01494 533739 <a href="mailto:caves@westwycombeestate.co.uk">caves@westwycombeestate.co.uk</a>	Will accept HAND membership card
Madame Tussauds London	Marylebone Road London	NW1 5LR	<a href="mailto:guest.experience@madame-tussauds.com">guest.experience@madame-tussauds.com</a>	Anyone who is registered as disabled, deaf or blind and takes an official document such as a letter/notice of entitlement for Disability Living Allowance, a letter/notice of entitlement for Invalidity Benefit or a Freedom pass with a 'D' on it (including a HAND card), can obtain a free carer ticket alongside any ticket purchased.
London Transport Museum	Covent Garden Piazza, London	WC2E 7BB	<a href="http://www.ltmuseum.co.uk/">http://www.ltmuseum.co.uk/</a> 020 7379 6344	One adult free with child who has a HAND card.
Robin Hill Country Park	Downend, Newport, Isle of Wight	PO30 2NU	<a href="mailto:info@robin-hill.com">info@robin-hill.com</a> 01983 527352 (9am-4.30pm)	Accepts HAND card
Gulliver's Land	Milton Keynes	MK15 0DT	01925 444 888 <a href="https://www.gulliversfun.co.uk/milton-keynes">https://www.gulliversfun.co.uk/milton-keynes</a>	Recognises HAND card and gives fast pass.

For more information about each facility, please contact them directly